# BROUGHTON HOUSE VETERAN CARE VILLAGE

WE CARE FOR THOSE WHO SERVED US

100 YEARS OF VETERAN CARE



# CARE HOME BROCHURE



www.broughtonhouse.com 0161 740 2737



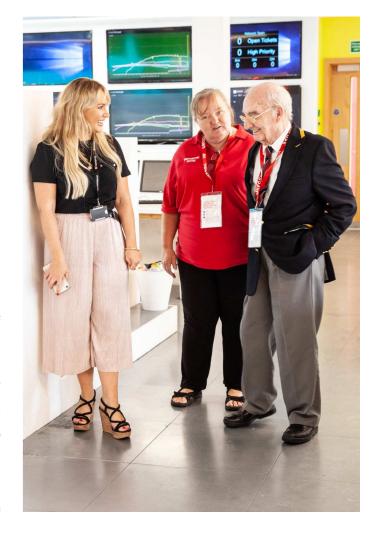
# WELCOME

### A UNIQUE ENVIRONMENT

You will find Broughton House Veteran Care Village nestled in the quiet suburb of Broughton, Salford. Within the Village is a state of the art Care Home, metres away from the beautiful Clowes Park and only a short drive from the very popular Heaton Park. Our Home offers the perfect environment to both live and relax.

### CONTENTS

Over 100 Years of Veteran Care—	4
The Veteran Care Village ————————————————————————————————————	— 5
The Charity —	5
Here for You —	— 7
Caring for You —	— 8
The Broughton House Family ————————————————————————————————————	<del>- 10</del>
The Broughton House Experience ——————	<del>- 12</del>
Our Team —	<del>- 13</del>
Households —	- 14



"I love every minute of it, it's a lovely place to live. They're so kind."

- Former Royal Marine Commando, George Simms (96)

### CONTACT US

Phone: 0161 740 2737 Email: info@broughtonhouse.com











## OVER 100 YEARS OF VETERAN CARE

### HISTORY

Established in 1916 to provide treatment to the thousands of Soldiers and Sailors returning from WW1, Broughton House has since evolved into a dedicated Charity and Nursing Home for Veterans and their partners.

Originally known as East Lancashire's Home for Injured Soldiers and Sailors, it was one of 5 pioneering homes built across the North West of England. This drive and passion for Veteran care is as strong today as it was in 1916.

After 100 years it is time for change and modernisation, ensuring we keep up to date with advances in medical care and provide the best possible living accommodation for our wonderful Residents.

To enable a sustainable future and to become relevant to the entire Armed Forces Community, the Charity has embarked on the creation of the nation's first Veteran Care Village. It is our mission to ensure our Residents have the home they truly deserve.





# THE VETERAN CARE VILLAGE

### CONCEPT

Our new Veteran Care Village is a purpose built facility that our Residents can proudly call home. Working with leading architects, designers and contractors we have succeeded in building a warm and welcoming environment for our Residents to thrive.

Over the next two years our new home will double its capacity and proudly become the UK's first Veteran Care Village offering a Trinity of Services; Nursing & Residential Care, Armed Forces Support Hub and Independent Living Apartments.

### MODEL

Split into three phases, our state of the art Veteran Care Village will be built in the following stages;

**Phase 1a:** 32 Nursing & Residential en-suite rooms, Café, Museum, Conference Room, Hairdressers, Treatment Room and Armed Forces Support Hub. (Open September 2020)

**Phase 1b:** 32 Residential and Dementia Care en-suite rooms and 6 Independent Living Apartments. (Open Early 2022)

Phase 2: Up to 24 Independent Living Apartments. (Tbc)



### THE CHARITY

Broughton House Veteran Care Village is registered with the Charity Commission (Charity No. 1155225) and is also regulated by the Fundraising Regulator. The Charity is led by a Board of Trustees and an experienced Executive Management Team.

The Charity is in place to provide additional services and extras such as our free in house Physiotherapy and Chiropody treatments that you wouldn't normally find in a regular care home.

In addition to this, the Charity is responsible for the redevelopment of the Veteran Care Village and the provision of the Armed Forces Support Hub, offering support and guidance to those transitioning from Military to Civilian life.



If you would like to support Broughton House please contact our Fundraising & Marketing Team on: Email: info@broughtonhouse.com
Phone: 0161 740 2737

# HERE FOR YOU

### UNDERSTANDING

Every aspect of the new Broughton House Veteran Care Village has been designed with our Resident's well-being in mind.

We have built an environment focused around person centred care; maximising independence, providing real choice and ensuring our Residents have a voice.

It is our mission to meet the growing and ever-changing expectations of all Veterans and their partners regardless of their age, status, wealth, gender or disability.

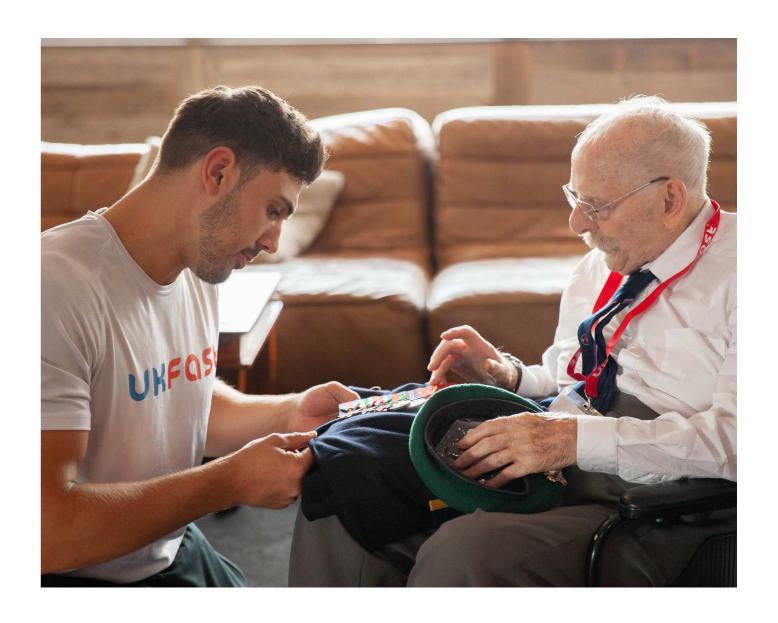
### EXPERIENCE

Choosing a home can be a daunting experience, but our dedicated and professional team are here to help you every step of the journey.

Our full and varied calendar of events ensures positive interactions amongst Residents, Volunteers, Employees and visitors. Residents have the opportunity to enjoy a wide variety of internal and external activities each month. For families, Broughton House provides that reassurance. Reassurance that their loved one is being cared for in a warm and friendly environment, with support and assistance on hand whenever required.



Photos and video footage from activities and events are regularly shared across our social media pages and website.



### CHOICE

Broughton House offers varying degrees of support and care. This ranges from Residential living for Individuals and Couples, right through to dedicated Nursing Care and Support.

Our Residents are at the heart of everything that we do and for this reason we encourage our Residents to safely take ownership of their choices and actions.

### VISION

Our vision is that Broughton House Veteran Care Village be recognised nationally as an outstanding provider of Nursing and Residential Care and Support for Veterans and their families.

"I've been part of the Broughton House Team for over twenty-five years. I am immensely proud of our new Veteran Care Village and all it has to offer to Veterans and their families."

- Catherine Healey, Charity Executive

# CARING FOR YOU

### OUR CARE

Broughton House provides a warm and safe environment that encourages independence and choice. Our model provides 24 hour support for all and specialist Nursing Care for those who require it.

### RESIDENTIAL CARE

Residential Care at Broughton House provides support with daily life activities in a caring environment.

Our dedicated team of Care Staff are on hand 24 hours a day with regular visits from District Nurses and GP's.

Residents are kept mentally and physically stimulated with activity programmes provided by our Health & Wellbeing Coordinators. Activities are specifically tailored to each individual's Residential Care needs, hobbies, interests and lifestyle. Our Head Chef and team ensure every individual receives a nutritious and balanced diet. Meals are tailored to meet personal preferences and reflect individual dietary requirements.

### NURSING CARE

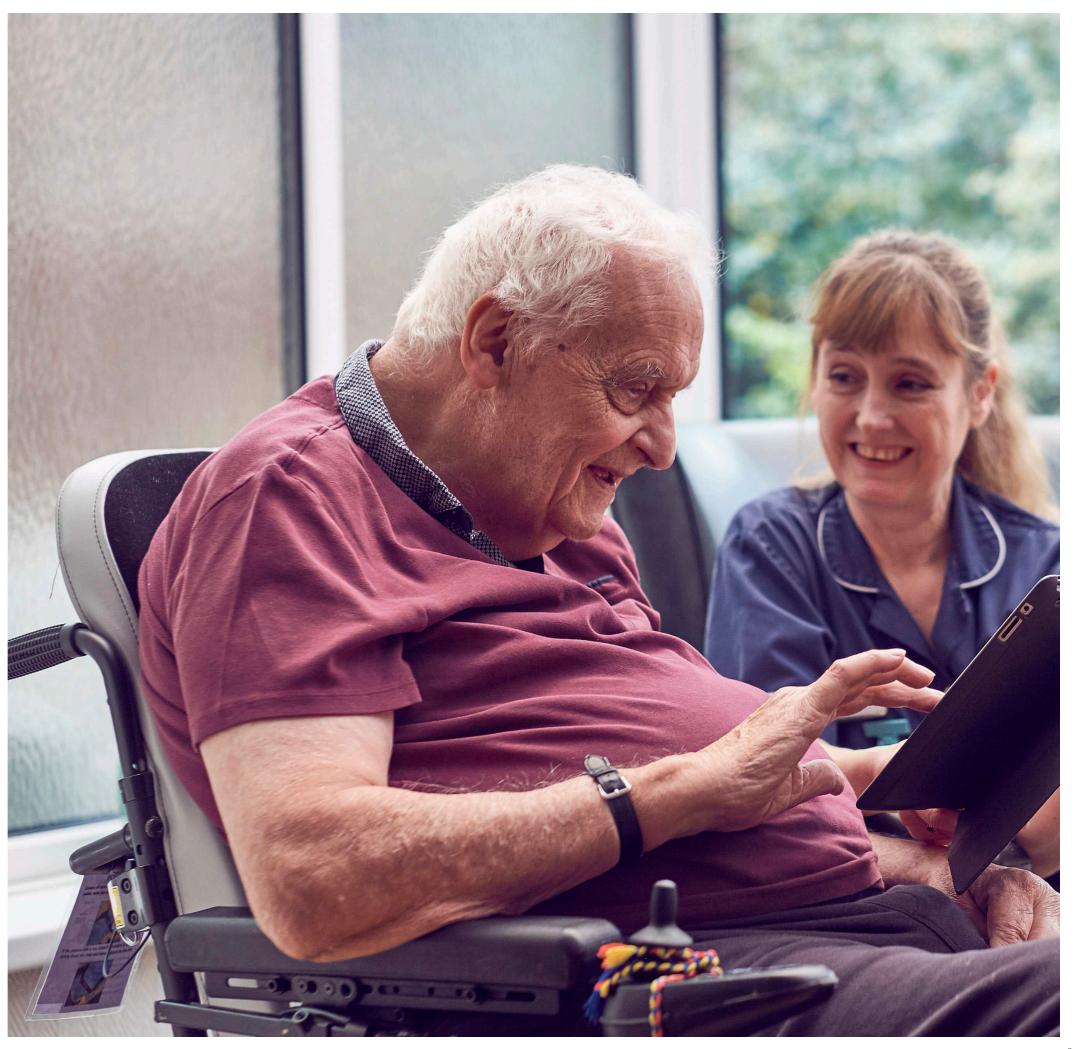
Nursing Care offers individuals the same 24 hour support as above, but with the added reassurance of a professional Nurse who writes and monitors care plans and provides and administers treatment.

If your loved one is suffering from a physical or mental condition or frailty, our qualified Nursing Staff are on hand to identify, interpret and deliver medical attention.

### RESPITE CARE

Broughton House has a vast amount of experience in successfully providing and managing respite and short breaks for individuals. We fully understand the strain and difficulties faced when providing care.

Our respite opportunities offer families a safe environment for their loved ones to enjoy whilst they recharge their batteries and take a much needed break.



# THE BROUGHTON HOUSE FAMILY



### A HOME FROM HOME

Broughton House isn't like any other home. It is a special place, steeped in service history and purposefully different to the 'norm'.

The warm and welcoming atmosphere is immediately noticeable with its homely environment set within this grand and impressive building.

Our Residents can often be found sharing stories from their time in the Military and life after service. It is this that makes Broughton House unique in its nature. A building full of life.

### IT'S IN THE DETAIL

The whole area has been designed with our Residents in mind. The moment you walk towards the building you notice the well-designed spaces and bright open plan areas, both inside and out.

The corridors are wide and doors open effortlessly, providing the utmost of safety. The furniture has been tried and tested by our Residents and the lighting adjusted and developed specifically to suit the need of our Residents. Every last detail has been scrutinised to provide the most relaxing and enjoyable living experience.

### PHYSIOTHERAPY AND CHIROPODY

Our Residents have access to free Physiotherapy and Chiropody services. This service is incredibly popular and ensures our Residents do not sit on lengthy waiting lists. All costs associated are very kindly funded by Booth Charities.

### HAIR & BEAUTY

Our Residents have access to an onsite hairdressers and beauty treatments. We are very kindly supplied with monthly donations of products from long standing supporter, L'Oréal and The Hut Group.

### GYMNASIUM

A fully equipped gym will be available from early 2022 and is available for Residents to use with the support of our onsite physiotherapist and Care Staff. The equipment within this gym was kindly funded by the Peter Harrison Foundation.

### CONFERENCE ROOM

Our conference room can fit up to 70 seated or 100 standing and is used for social gatherings, celebrations, fundraisers and staff training.

This space is also available to book for external groups and organisations; generating income that will go directly back into the home.

### CAFÉ & MUSEUM

Our self-serviced Café and Museum can be found in the reception area where relatives and visitors can take a moment to relax with their loved ones.

Our Museum is where we proudly display our military pieces, medals and history. Our illustrious stained glass windows from the old Victorian building can also be found on display here.



10 1.

# THE BROUGHTON HOUSE EXPERIENCE

### OUR COMMITMENT

For over a century Broughton House has committed to building strong relationships with the local community, from school visits to VIP experiences and Military Association Dinners. We have strived to connect the community of Greater Manchester with our Residents and Home.

It is not uncommon to see our Residents proudly wearing their Broughton House blazers in the local and national papers, on television or online.

We are incredibly proud of our Residents and always will be



### **OUTINGS AND ACTIVITIES**

It is often highlighted that our Residents lead an envious lifestyle. With regular in-house activities and a variety of external outings, it is easy to see why.

Previous outings include our yearly visit to the Not Forgotten garden party at Buckingham Palace, VIP sporting experiences, Military Association Dinners, performances at Bridgwater Hall and much, much more.

For those who prefer more sedentary activities our Residents can enjoy gardening at the local allotments, listening to music, cinema evenings, chair based exercises, fishing and spending time with our therapy dog to name but a few.

Our dedicated Health & Wellbeing Coordinators ensure activities are accessible to all and just like any other family, we celebrate Birthdays, Anniversaries and Days of Remembrance.

# OUR TEAM

### STAFF

The building isn't the only thing that has been purpose built.

Our dedicated team have been put together with the sole purpose of providing the best care possible for our Residents, with many having served in the Armed Forces themselves.

There is a real intergenerational feel around the home.

### VOLUNTEERS

Our loyal team of Volunteers are vital, with many having a close connection to the Armed Forces themselves.

Our Volunteers assist and support our Residents through activities and also spend time socialising one to one.



"I love volunteering at Broughton House and it's an honour to spend time with the Residents."

- Brenda Cogswell, Volunteer



# HOUSEHOLDS

### COMMUNAL AREAS

Our households have been designed specifically to make life easier for our Residents. Every aspect of our home has been developed to maximise independence, choice and dignity.

At the heart of each household is a kitchen, dining and living area which opens up onto a balcony on one side and floor to ceiling windows on the other. This open plan space provides the perfect area to relax and socialise.

The décor and furniture have been chosen to create a homely environment, where our team of Care Staff are able to easily support our Residents.

### BEDROOMS

Leading off the communal areas are two spacious corridors with adjoining bedrooms. All of our Residents have their own modern and beautifully furnished en-suite rooms.

Due to the simplicity of the layout it is easy to find your way around the household and immediately see what is going on.

### **TECHNOLOGY**

Our high speed Fibre Optic Broadband is available throughout the building with Wi-Fi handsets and personal numbers available for those who would like one.

If you are unable to visit, you can make use of our Samsung Smart Tablets located on each household, perfect for video calling your loved one.

For further information please contact us on: info@broughtonhouse.com / 0161 740 2737.

### SAFETY & SECURITY

At Broughton House we take safety and security seriously and you will find 24 hour CCTV in operation throughout the home and around the gardens. Residents will also be provided with personal key fobs to access their room and communal areas around the home. In addition to this, a state of the art mist system has been installed in the unlikely event of an emergency.



# WHEN YOU GO HOME TELL THEM OF US AND SAY-

FOR YOUR TOMORROW, WE GAVE OUR TODAY



Park Lane, Salford. M7 4JD 0161 740 2737



www.broughtonhouse.com